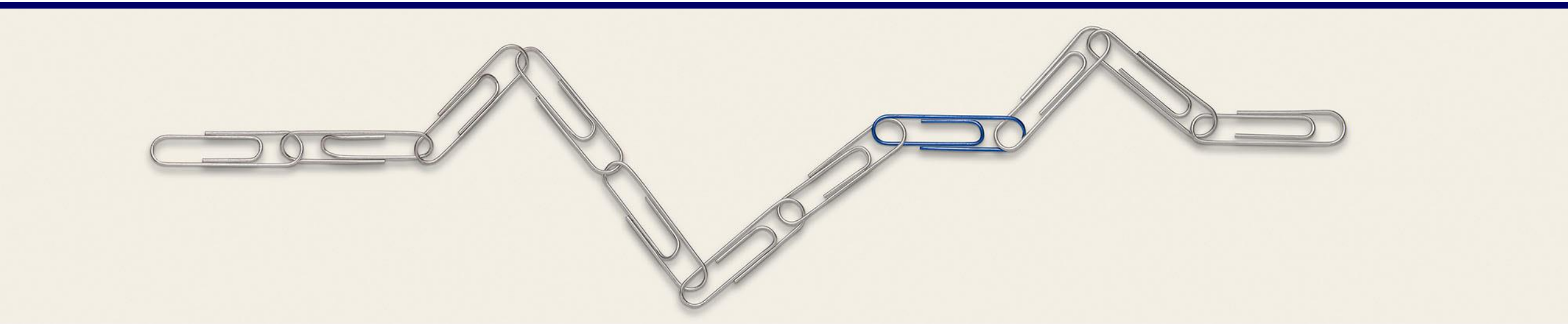
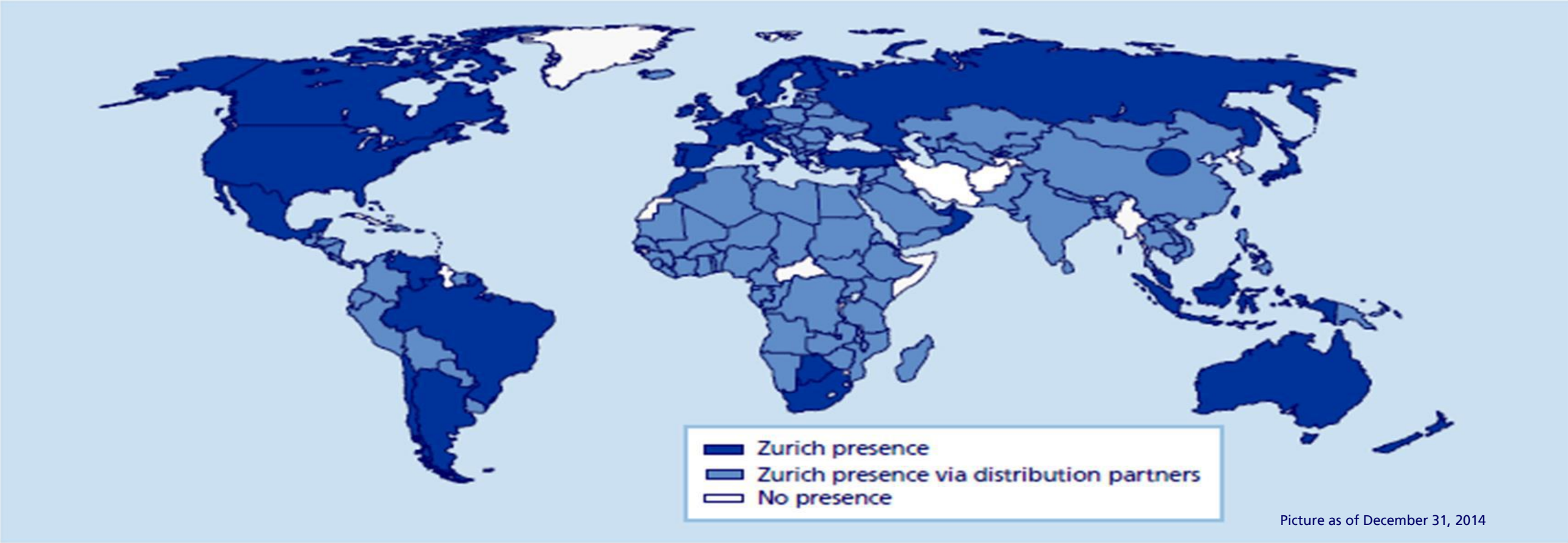
DevOps : Unicorns and Elephants

Rick Allan
Head of Delivery Capability



Zurich Insurance Company



- Substantial global Life and P&C insurance company
- ~53,000 employees
- Customers in more than 210 countries and territories
- $207bn Investment portfolio

© Zurich

Head Office & Countries

© Zurich

Changes

© Zurich

Unicorns

© Zurich

Elephants

© Zurich

The First Question

© Zurich

W.I.I.F.M.

© Zurich

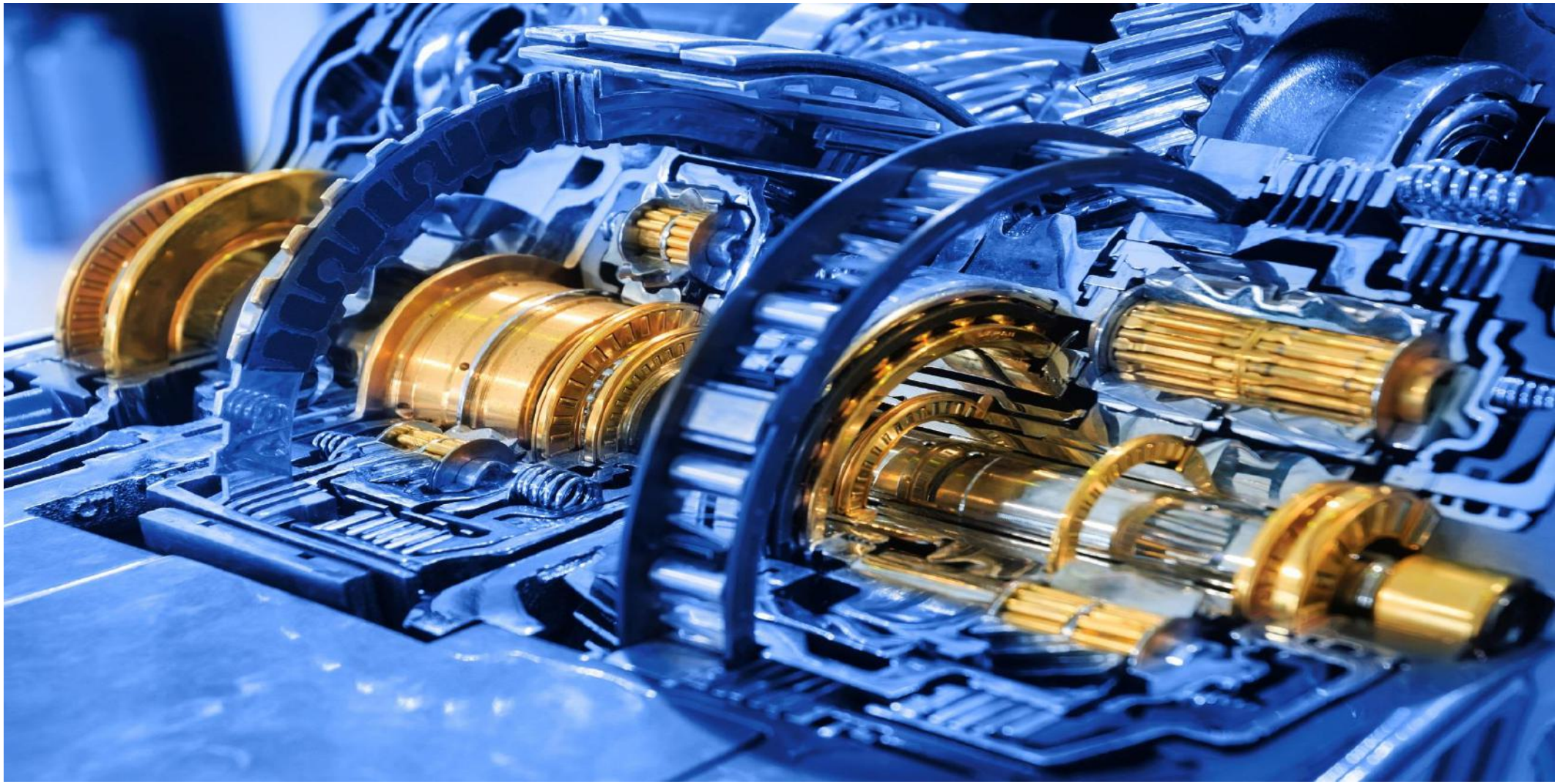
...a plan comes together

© Zurich

The ‘Hamburger’ Approach

© Zurich

Challenges



© Zurich

Conclusion

© Zurich